Dear Customers:

## Report of errors in product labeling and the solution regarding this matter.

We would like to thank you for your continued business.

We found that some of our products were misrepresented in the "name indication of inspection institution" stipulated in Article 17, Paragraph 1, of the Electrical Appliances and Materials Safety Act, and submitted a voluntary declaration to the Ministry of Economy, Trade and Industry.

Under the guidance of the Ministry of Economy, Trade and Industry, we are reporting a misrepresentation for the applicable product and would like to request your corporation regarding the applicable product.

We apologize for the inconvenience and appreciate your understanding.

Sincerely,

－Details－

1. Applicable Product

   Analog PWM Controller (Model: IDPA-30M Series)

   We will notify you individually about the target product.

2. Defect Description

   PSE (Electrical Appliance and Material Safety Act) Label nonconformity

   (Misrepresentation of registered inspection institution name).

   It was found that JQA, whose certificate validity period has expired, was used as the registered inspection organization name during the internal label creation, which should have been changed to JET.

   Validity period of certificate: JQA Certificate of Conformity (Nov. 6, 2014 to Nov. 5, 2019)

   Validity period of certificate: JET Certificate of Conformity (Jan. 27, 2019 to Jan. 26, 2024)

   Shipments delivered after Nov. 6, 2019 had JQA labeled as the inspection agency.

3. Response

   As the test of the model classification has passed, there is no issue regarding its quality.

   We will send a correct label for the target products that have already been delivered, and we would like to kindly request you relabel it on the top of the PSE display.

   Please consult with our sales representative regarding products shipped overseas.

## 4. Label replacement contents

< Incorrect >


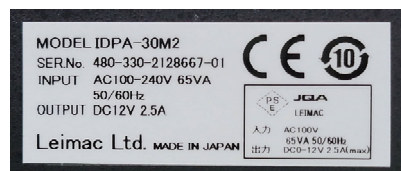
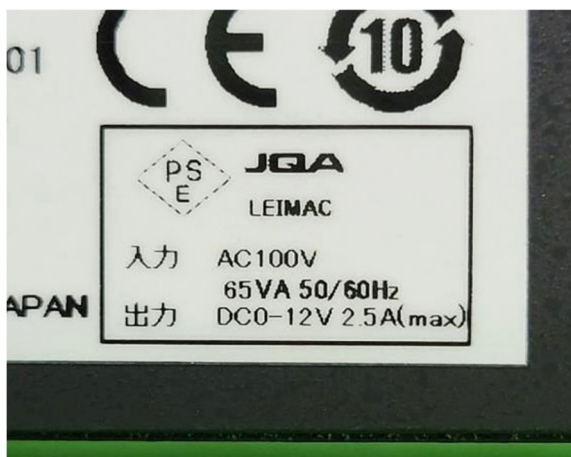We will be sending out a JET label, so please apply it on top of the JQA display.

< Correct >



## Label position



MODEL :

SER.No. :



< PSE display area: Before applying >



< PSE display area: After applying >